## NDIS LWB 414 WELCOME LETTER FROM CEO

## WE LIFE WITHOUT BARRIERS VE



## **Welcome to Life Without Barriers!**

A Message from Claire Robbs, our Chief Executive

Thank you for choosing Life Without Barriers as a provider for your NDIS plan.

Whether we are delivering all or some of your supports, whichever State or Territory you live in and whatever type of training, services, community or home-based supports you require, we are all about you. Our commitment to you is to deliver the type of responsive support you want - when you want it, in the way that you want it.

Our dedicated, experienced and hardworking teams will work together with you in the important work of ensuring participation in the community for everyone and breaking down any barriers to enable you to experience life's opportunities. We want to play our part to make sure you can take up all those opportunities on your terms.

The NDIS will have a significant impact on the lives of people with disabilities across Australia. I understand that it is very important to you that we work closely with you to get things right as a registered provider under NDIS. At Life Without Barriers, we have supported many people with disabilities across the trial sites and have integrated this experience, and the experience of our customers, to change and improve our systems. We will always strive to improve the quality of what we do.

I welcome your ideas, thoughts and feedback as to how we can continue to grow and learn with you. I wish you the very best. I do hope that your journey with us is rewarding and that we can assist you to achieve your goals.

If you require any other assistance or have questions about other areas where we may be able to work with you, please contact us on <a href="mailto:yourlwb@lwb.org.au">yourlwb@lwb.org.au</a>.

Claure Robas

Best Regards, Claire Robbs Chief Executive

In the spirit of Reconciliation, Life Without Barriers acknowledges Aboriginal and Torres Strait Islander peoples as the Traditional Owners and Custodians of this country, and their connection to land, water and community. We pay our respect to them, their cultures and customs, and to Elders both past and present.

Document is considered uncontrolled once printed Date of last review: 10/11/2020 NDIS LWB 414 Welcome Letter from CEO