



How we are continuing your support during the COVID-19 pandemic

Last updated: 27/03/2020

Life Without Barriers Child, Youth and Families services during COVID-19

Life Without Barriers is absolutely committed to the children and young people in our care, and to the foster and kinship carers and staff who support them. To do this safely and protect the health and wellbeing of everyone during the Coronavirus pandemic, we are adjusting the way we work in providing support.

Life Without Barriers staff are following best practice hygiene, cleaning and social distancing advice from the Australian Department of Health. This advice is available on the Life Without Barriers [website](#). In addition to speaking to your local Child, Youth and Family teams, you can call the Life Without Barriers National COVID-19 Response Call Centre on 1800 313 117. The call centre team can answer questions and provide information to foster carers, children and young people.

This means that from **Friday, 27 March 2020, Life Without Barriers will:**

- Continue to provide support to children, youth and families in a way that is safe and in line with official advice around hygiene and social distancing.
- Continue to provide casework and carer support in line with state based regulations and requirements.
- Continue to support our foster carers and residential staff.
- Continue to provide support to young people in residential care.
- Have regular contact with our foster carers in a range of ways, which might include phone, online, and some visiting.
- Provide some additional supports to children, young people and foster carers based on individual needs.
- Provide carers with updated information, tools and resources to support them during this time, including resources to help explain the Coronavirus pandemic to children.

Got a question? Contact us!

For more information about our Life Without Barriers services during the COVID-19 pandemic, call the **Life Without Barriers National COVID-19 Response Call Centre on 1800 313 117.**

For health information from the Australian Government, call the Coronavirus Health Information Line on 1800 020 080.

This information is for people who provide support to children and young people in care, including foster carers, kinship carers, guardians and staff

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