

**LIFE
WITHOUT
BARRIERS**

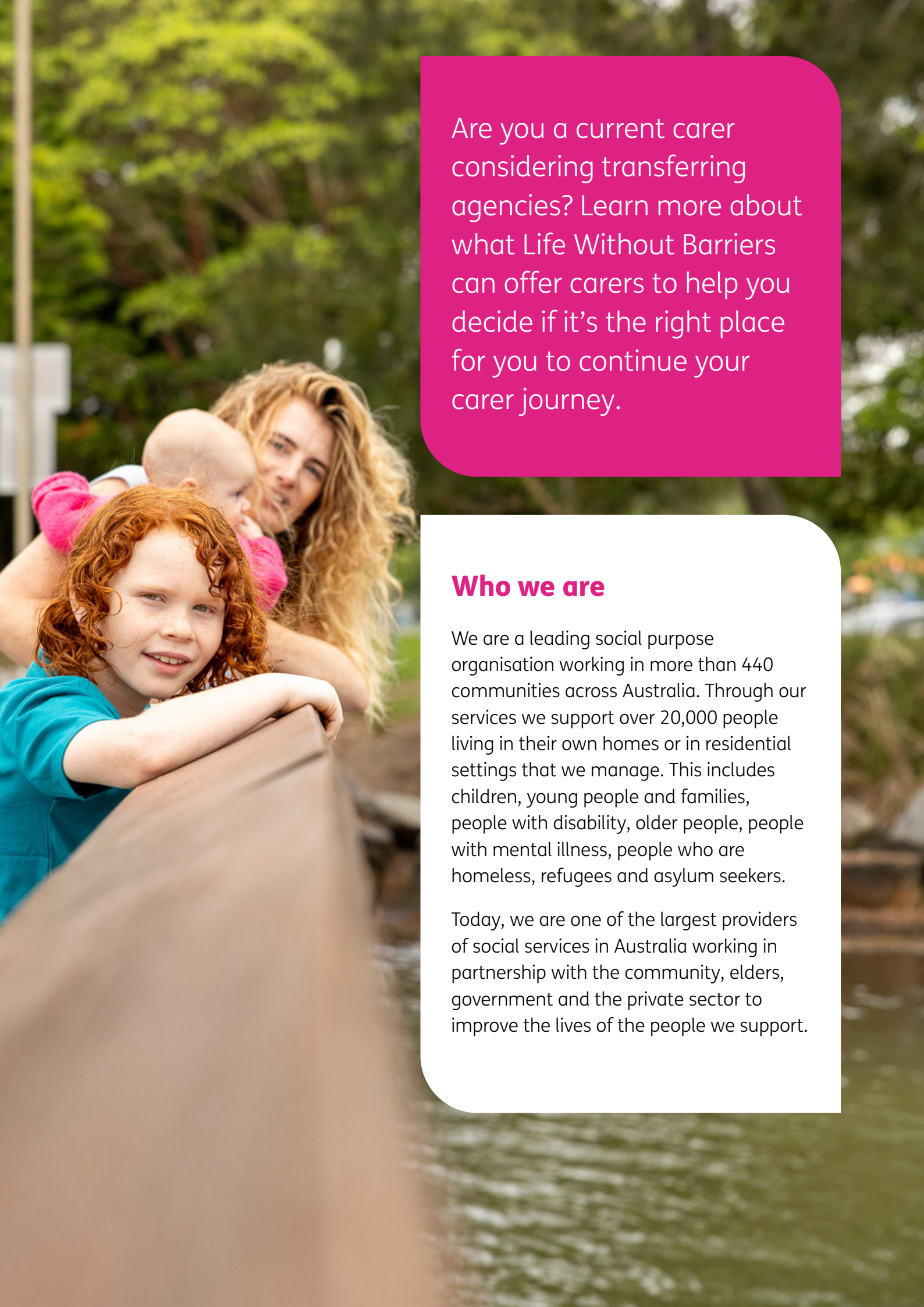
Queensland

Carer Transfer Information

lwb.org.au



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Are you a current carer considering transferring agencies? Learn more about what Life Without Barriers can offer carers to help you decide if it's the right place for you to continue your carer journey.

Who we are

We are a leading social purpose organisation working in more than 440 communities across Australia. Through our services we support over 20,000 people living in their own homes or in residential settings that we manage. This includes children, young people and families, people with disability, older people, people with mental illness, people who are homeless, refugees and asylum seekers.

Today, we are one of the largest providers of social services in Australia working in partnership with the community, elders, government and the private sector to improve the lives of the people we support.

Our Values

- We are responsive – We respond to the needs of people and we are determined to get things done the right way, quickly, every time.
- We are imaginative – We are open to new ideas and to finding new and better ways to work with people – ways that make lives better.
- We are courageous – We stand by our convictions and encourage open and transparent reviews of everything we do.
- We are respectful – We value the diversity, opinion and privacy of all people, and seek to reflect this in everything we do and say.
- We build relationships – This means working with individuals to build open, confident and trusting relationships.

Reconciliation

We acknowledge Aboriginal and Torres Strait Islander peoples as the original custodians of the land and strongly believe in recognising, respecting and advancing the inherent rights, cultures and traditions of Aboriginal and Torres Strait Islander peoples and communities. We acknowledge the importance of family, and cultural and community ties for Aboriginal and Torres Strait Islander peoples.

Our commitment to raising awareness of Aboriginal and Torres Strait Islander peoples by hearing their voices and recognising their achievements and shared histories in our communities is ongoing, as we work towards making sure Aboriginal and Torres Strait Islander peoples have access to the same opportunities as all Australians. We believe that reconciliation must live in the hearts and minds of all Australians.

In 2021, LWB and the Secretariat of National Aboriginal and Islander Child Care (SNAICC), the national peak body in Australia representing the interests of Aboriginal and Torres Strait Islander children and families, announced a significant partnership to address the enduring over-representation of Aboriginal and Torres Strait Islander children and families involved with the child protection system, including LWB's commitment to progressively step away from providing out-of-home care services to Aboriginal and Torres Strait Islander children over ten years.

'Empowered Voices' cultural artwork created by Keisha Leon, Lisa Sorbie Martin and Gilimbaa.



How We Support Children in Care

When caring for children, young people and their families we work in ways that evidence tells us makes a difference for them.

We Put Children First

Every day, Life Without Barriers offers support and care to children. We want every one of those children to feel as safe and respected as they should. We all have a responsibility to make sure their safety comes first – and that they are well cared for, protected from abuse and given the respect they deserve.

Children and Residential Experiences (CARE)

To create conditions for positive change, we use this evidence-informed, principle-based approach in our work with children, families, and each other. We support our carers to apply this model in the way they look after, teach, guide and support children.

Therapeutic Crisis intervention for Families

This crisis prevention and intervention model teaches carers how to help children learn constructive ways to handle crises. How we respond to these crises is critical in helping children and young people learn constructive ways to deal with frustration, failure, anger, rejection and depression.

Trauma Informed

Being removed from their families is traumatic for children and causes profound grief and loss. Our support of children, young people and their families will reflect this understanding and focus on nurturing care where children feel safe.

Children's Rights

Children have a right to care that is consistent with the United Nations Convention on the Rights of the Child. Children should have meaningful opportunities to participate in decisions that affect their lives – in ways that respect their developmental age and needs. We give children information about their rights and access to organisations and individuals who will advocate on their behalf.

Support for Carers

Our Carers are never alone in their caring journey. It can be difficult to comprehend the experiences children bring with them, so it is important that Carers feel supported and confident in their role.

Training

We provide Carers with a range of learning opportunities suited to their level of experience and the needs of children in their care. This includes access to a large range of eLearning options on topics such as child development, understanding trauma and stress and healthy living.

24/7 on-call support

Our Carers have access to on-call support at any time of the day or night for advice, support and direction in stressful situations.

Financial support

Carers receive a tax-free allowance from the Department of Child Safety, Seniors and Disability Services, to support the individual needs of children placed in their care.

Specialist support

Our specialist staff work with children and alongside Carers where additional support is needed. LWB has a multi-disciplinary team of specialist staff, including Youth Workers, Cultural Support Planners, Therapeutic Specialists, Registered Nurses and Education Support Workers. The care team around each child or young person is dependent on their specific needs and care plan goals.

Respite

For a night or a weekend, children in care may spend time with a respite Carer, an opportunity to strengthen social and family networks while their Carer takes a short break. This type of care is only offered when it is in children's best interests.

Carer networking

Talking with other Carers is sometimes the best form of support. Through regular Carer events and digital channels, we create opportunities for Carers to share their concerns, celebrate successes and provide feedback to the LWB team.

Caring with CARE

Our Carers receive training and support in using the CARE Model principles to help shape the way we care for children and young people, using relationships to help build new skills and create conditions for positive change.

The core principles of CARE are:

Strategies for change are more effective when they match the child's 'zone of proximal development', presenting a challenge but not overwhelming.

Trauma informed

All expectations and interactions are to take into account the impact of trauma, such as neglect, abuse and violence, on a child's development.

Family involved

A child's identity is tied to their family and involving parents or other significant adults is a vital component in achieving safety, well-being and permanency.

Competence Centred

Competence is the combination of skills, knowledge and attitude that each child needs to negotiate effectively in everyday life.

Ecologically orientated

Caring and supportive environments provide children with a model of how to care for themselves and others.

Relationship based

Nurturing care experiences and basic attachments are necessary for children to grow into healthy adults.

Types of Care at Life Without Barriers

You might be curious as to the types of care we provide for children and young people at Life Without Barriers. We know that each child and young person's time in care will be different, and we provide all types of care to ensure we are able to meet their needs. This ranges from care for short periods and support to return home, through to longer term care types. Life Without Barriers works to ensure the best outcomes for children and young people.

Respite or Short Break Care

(duration of care – a few nights a month or other short periods)

Respite care gives children an opportunity to extend their network of support while their primary Carer takes a short break. It's regular or occasional time spent with Carers who are not the child's primary Carers, is usually planned in advance, and only takes place where in the child's best interests.

Emergency of Crisis Care

(duration of care – days or weeks)

For their own safety, children may need somewhere to stay immediately, for a night or even a few weeks. The call for emergency care can happen at any hour of the day or night.

Short to Medium Term Foster Care

(duration of care 2 weeks to 2 years)

While difficult situations at home are resolved or until plans for longer-term care are made, children need a safe, stable, caring environment where they can strengthen their family relationships, so they can return home safely.

Long-Term Foster and Kinship Care

(duration of care – more than 2 years, potentially until the child reaches adulthood and beyond)

Some children in long-term care are not expected to return to live with their family on a full-time basis. Foster Carers who provide long term care commit to parenting children toward adulthood and provide them with stability and permanency. They experience all the challenges and rewards of guiding a child as they grow and develop.

Intensive Foster and Kinship Care

Intensive Foster and Kinship Care is an option for children and young people who require more focussed support and service coordination than is typically provided through general foster and kinship care. Some children and young people have complex needs such as health conditions or disabilities impacting on their daily functioning. These children require increased levels of daily care and supervision.

Kinship Care

Kin are people who are members of a child's family who are of significance to the child or young person, and anyone else who is recognised as a person of significance to the child or the child's family group.

Kin is further defined as to whom the child has a cultural connection under Aboriginal tradition for Aboriginal children, and Island custom for Torres Strait Islander children. Kinship care enables children and young people to sustain connections with family, culture and community.

Carer Transfer Process

If you're thinking about transferring agencies, then chances are you have plenty of questions and it's important you take the time to find all the answers. We partner with you in making sure we are the right agency for you, and making the transition as successful as we can.

1. Chat with the Department of Child Safety, Seniors and Disability Services

If you're thinking of transferring agencies, connect with the Department to chat about your thoughts of moving as a first step. This helps to make the process as smooth as possible. You may be required to make a formal request to transfer in writing, along with your reasons for the request.

2. The Department of Child Safety, Seniors and Disability Services will connect with us about transfer request

The Department of Child Safety will let us know that you would like to transfer and are considering Life Without Barriers as your new agency. We will ask if there are any children or young people currently in your care to understand how we can support you

3. One of our team members will be in touch

We'd love to chat with you about any questions you might have, about how Life Without Barriers could best support you as a Carer, and any children or young people in your care.

We'd love to find out why it is you're considering transferring, and the types of care you currently provide or hope to provide in the future. We'll let you know what the next steps will be, which may be different depending on whether you have children in your care or not.

4. Release of Information

If you're looking to move to our agency, you'll be asked to complete a consent to have information about your current experience as a foster carer shared with Life Without Barriers. This permission will ensure that details of any caring experience you've had with your current or past agencies will be shared with Life Without Barriers for review. This will include meeting with your current Fostering Agency and/or Department of Child Safety, Seniors and Disability Services, if you currently have children or young people in your care. This is an important step in ensuring that a change of support agency is in the best interests of children and young people in care, and we are well informed to provide the support that you need as Carers.

5. Home Visit

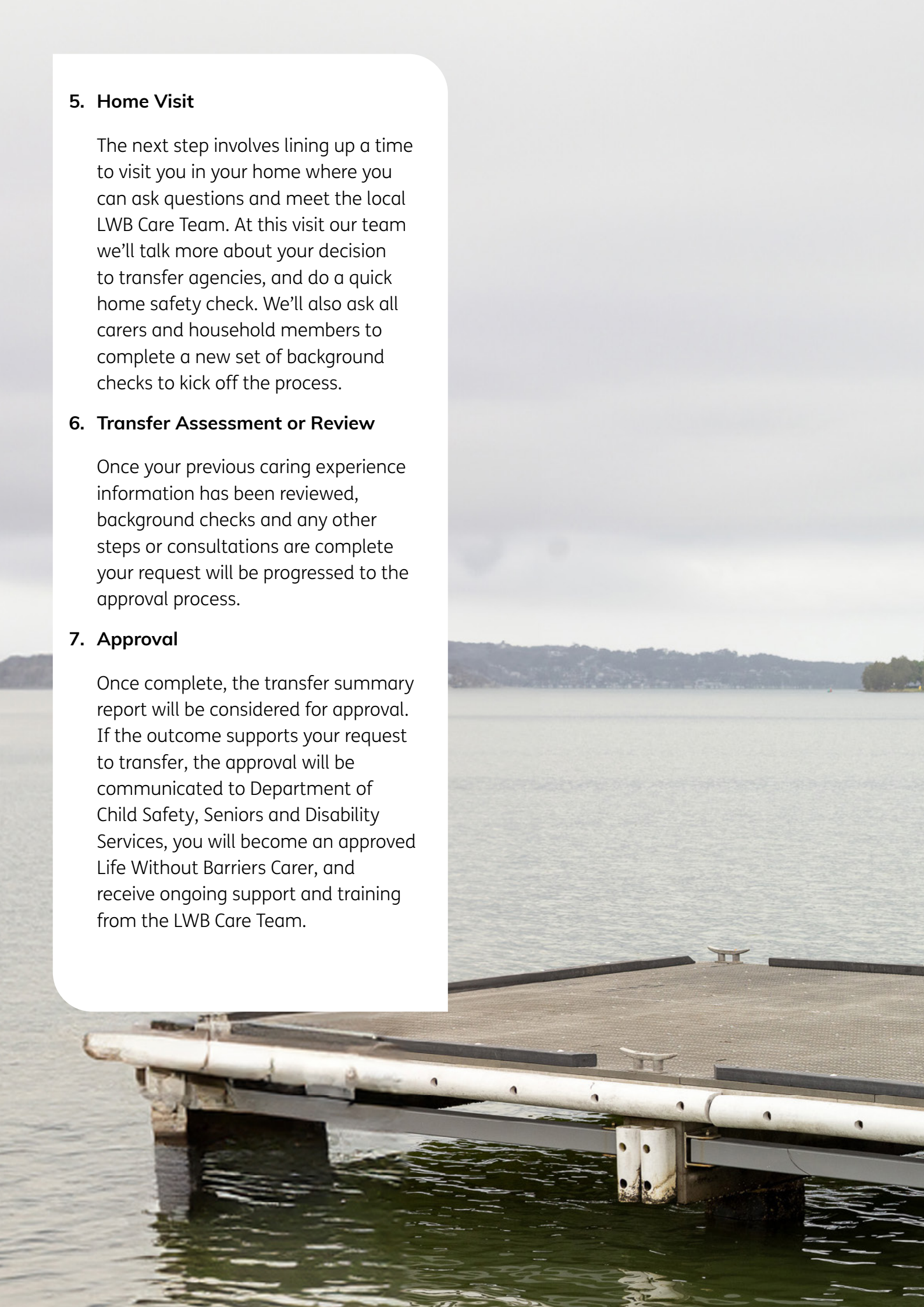
The next step involves lining up a time to visit you in your home where you can ask questions and meet the local LWB Care Team. At this visit our team we'll talk more about your decision to transfer agencies, and do a quick home safety check. We'll also ask all carers and household members to complete a new set of background checks to kick off the process.

6. Transfer Assessment or Review

Once your previous caring experience information has been reviewed, background checks and any other steps or consultations are complete your request will be progressed to the approval process.

7. Approval

Once complete, the transfer summary report will be considered for approval. If the outcome supports your request to transfer, the approval will be communicated to Department of Child Safety, Seniors and Disability Services, you will become an approved Life Without Barriers Carer, and receive ongoing support and training from the LWB Care Team.



Share your world

Become a foster carer

Where To From Here?

Whether you're looking to start the transfer process or just want more info, our team of specialists can help. You can contact us via social channels, email and telephone. Our team will come back to you as soon as possible.

1300 592 227
carers@lwb.org.au



LIFE WITHOUT BARRIERS

Contact Us

For more information on any of the services provided by Life Without Barriers, please contact us on:

1300 592 227



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